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Welcome to the Langan Dental Health & Implant Center! We are excited to have you as a new patient. Dr. Langan hopes you enjoy your experience here. Our doctor and team will do everything with your best interest in mind. Please take a few minutes to review this letter and our policies before you arrive for your first appointment.

Our first priority is your overall health and well-being; therefore, we perform a comprehensive medical and dental screening on all new patients. Your first appointment will include multiple facets of examination. Those include but are not limited to: a thorough medical and dental history, a head and neck exam, an intraoral and extraoral cancer screening, a full-mouth radiographic examination, and a periodontal examination. For children, we will also perform an orthodontic screening to monitor growth and development of the dentition.

Depending on your dental needs, Dr. Langan will review all the data collected and determine the need for a diagnosis follow-up appointment. Some patients will require a separate, one-on-one diagnosis appointment to present your treatment options. Following your individualized treatment presentation, we will work with you to set up a payment plan that fits in your budget.

We ask that you pay up front for most of your treatment; however, if you would like to set up a customized financial arrangement, please discuss this further with our financial consultant, Courtney, at your first appointment. We are pleased to offer you Care Credit and Lending Club as our best, and easiest, payment plan options. We also accept cash, checks, and credit cards.

Most patients will require a dental cleaning and will see one of our Registered Dental Hygienists, Rebecca, Keri, or Lisa. They will be responsible for your periodontal treatment needs and will give you customized instruction on how to maintain periodontal health at home. Good home care is the biggest predictor in your oral health future. We will do everything possible to help you maintain healthy teeth and gums.

Our philosophy at the Langan Dental Health & Implant Center is to treat current dental problems and prevent future dental disease. Many patients only react to dental problems. We hope to change our patient's mindset when it comes to dental treatment. In the long run, prevention is the best method to secure dental health and reduce dental related costs.

If you have any questions about our philosophy or services please call our office at (402)371-3991. We can't wait to meet you. Your first appointment is:

Thank you for choosing the Langan Dental Health & Implant Center for your dental care. Please arrive 15 minutes early for your first appointment in order to properly complete your health history.

Sincerely,

The Team at the Langan Dental Health & Implant Center

### **Financial Policy**

At the Langan Dental Health Center, PC, we take pride in your dental health. Our goal is to work with you to keep your costs as low as possible. The following page contains information regarding our financial policy.

Patients without dental insurance coverage:

- We ask that you pay for your treatment as it is received. **We expect payment at each appointment in order to keep your status as a current patient.**
- **We offer a 5% savings (cash or check) if you pre-pay for treatment at least 10 days prior to your treatment appointment.**

Patients with dental insurance:

- We will file and process your claim with your insurance company for you. Insurance companies vary widely in their payment for procedures. Ultimately, insurance payments are an agreement between you and your insurance company. We will do our best to estimate your treatment costs and maximize your benefits. Our estimates are not a guarantee of insurance coverage. Your insurance company will determine your benefits after treatment is complete.
- We do ask that you **pay your estimated portion the day of services are performed.** You must specifically discuss this with us before we begin treatment. We will be happy to work with you.

I have read and understand the financial policies of the Langan Dental Health Center, PC.

I agree to pay for services in full or have made prior arrangements.

Signed: \_\_\_\_\_

Print Name: \_\_\_\_\_ Date: \_\_\_\_\_